



PWRON

POWER OUTAGE ALERT SYSTEMS

PRODUCT BOOKLET

**GENERAL SAFETY
SET UP GUIDE
TROUBLESHOOTING
END USER AGREEMENT
TERMS OF USE
PRIVACY POLICY
CONTACT DETAILS**





.GENERAL SAFETY

READ BEFORE USING YOUR SMART DEVICE

Please read the full product booklet prior to using your PWRON smart device and adhere to all general safety precautions, end user agreement and terms of use.

Please retain this booklet for future reference, along with your product warranty and receipt.

Updated versions of terms of use, privacy policy and end user agreement will be available from www.pwron.com.au.

*For indoor use only

*Do not exceed the maximum power rating of 10A or 240V

*Do not expose to water, chemicals or moisture

*Keep away from children

*Do not drop or apply stress to device

*Store in cool, dry place (product box) if not being used

*Do not tamper with or attempt to open case

*Return to PWRON if you believe device has been damaged prior to first use

Model No: Mark 1

Input: 240V~, 10A, 50Hz

Output: 240V~, 10A, 50Hz

Max Load: 2400V

Designed in Australia. Made in China. Indigenous Owned.





SET UP GUIDE

ALSO AVAILABLE AT WWW.PWRON.COM.AU

1. Make sure your desired power point (10A outlet) is in the “on” position
2. While holding the reset button on the PWRON plug, insert into power point and continue pressing for 5 seconds (a slow red “pulse” will occur)
3. Using laptop/desktop/tablet or smartphone find “pwrn device” in your wifi connection list and select it
4. Now open your internet browser and type the following address 192.168.4.1
(for best results use Google Chrome)
5. Follow the screen prompts on your laptop/desktop/tablet or smartphone to set up your PWRON device.
6. Have your wifi name and password handy for set up

Please see next page for troubleshooting or visit www.pwrn.com.au for more details including our “how to” videos.

Note: PWRON device requires 2.4GHz wi-fi frequency to operate - standard home and business frequency.





TROUBLESHOOTING

ALSO AVAILABLE AT WWW.PWRON.COM.AU

1. You can change to other powerpoints (10A outlets) after set up if needed, every time you set your plug to a new wi-fi connection however, you will need to follow all set up steps.
2. Repeat step 2 of set up guide if PWRON Device doesn't show up in your wifi connection list.
3. When you connect to PWRON Device and type in 192.168.4.1 in your browser, you are now connected to the PWRON Device (not actually on the internet, although you are using your browser)
– when you follow the on screen prompts you will be directed back to the internet, you can manually connect if automatic redirect takes too long.
4. With the redirect, your laptop/desktop/tablet or smart-phone will automatically connect to the wifi connection that is on "automatic connect", this may be different if you are using at a business or somewhere you usually don't use the wifi connection.
5. To access your account, after initial set up – head to app.pwron.com.au and enter your account details





TROUBLESHOOTING

ALSO AVAILABLE AT WWW.PWRON.COM.AU

6. If you have poor wi-fi or suffer from constant wi-fi dropouts, you can adjust the wi-fi sensitivity at app.pwron.com.au - click on your device, head to "device settings", click "edit" and adjust "wi-fi sensitivity" as you see fit, then click "save" - this will also mean your alerts are less sensitive.
7. If you want to add extra alert recipients, head to app.pwron.com.au - click on your device, head to "manage recipients", click "edit", then "add recipient" - enter your alert recipients details and then "save".

RESTORE FACTORY SETTINGS

Hold restore button for 5 seconds while inserting into socket.

Please note: Once you reset your device, the device creates a new unique id and you will need to follow all initial set up steps.

Please note: When an outage occurs, you do not have to reset your device, it will automatically reconnect to your wi-fi and our server for monitoring.





END USER AGREEMENT

This end user license agreement, terms of use and privacy policy is associated with all products and services offered by PWRON Pty Ltd and its affiliates and subsidiaries including, but not limited to the following: "PWRON", "PWRON Power Outage Alert Systems", "PWRON Monitoring (AUS) Pty Ltd" and "Cre8 Innov8 Pty Ltd".

Throughout the user agreement, terms such as "we" and "our" will be used in place of PWRON Pty Ltd and its affiliates and subsidiaries (listed above)

This End User Agreement (this "Agreement") is a legal document that outlines and contains the specific terms and conditions under which limited use of certain software (as defined below, including firmware and our user interface) that operates with the Product/s is licensed to you, the end user. It also outlines safety, privacy, terms, intellectual property, indemnity and other terms and conditions, that apply to this end user agreement (related to our Products and Services)

PLEASE READ THIS AGREEMENT CAREFULLY BEFORE USING YOUR SMART DEVICE BY ENTERING YOUR PERSONAL WI-FI DETAILS, CONNECTING THE DEVICE TO THE INTERNET, CLICKING THE BUTTON TO CONFIRM YOUR ACCEPTANCE WHEN YOU FIRST SET UP YOUR PWRON DEVICE/SMART PLUG, YOU ARE AGREEING TO ALL THE TERMS OF THIS AGREEMENT. IF YOU DO NOT ACCEPT THE TERMS OF THIS AGREEMENT YOU MAY RETURN THE PRODUCT FOR A FULL REFUND.

DEFINITIONS USED IN END USER AGREEMENT

"Product" – this means any smart device or smart plug that you have purchased from PWRON Pty Ltd, or via a reseller or an affiliate. In the form of a smart device, the Product is a wi-fi based plug (10A – 240v only) that sits between a household 10A wall socket and another appliance (such as refrigerator, fish tank, server or other suitable appliance)

"Software" - This product contains Software (also described as firmware throughout the end user agreement) that is licensed to you by PWRON Pty Ltd. "Software" means any and all firmware programs and associated files provided with respect to the Product; any and all software programs, applications and associated files provided with respect to the Product (including firmware and user interface); all modified versions of and upgrades or improvements to such programs (such as those provided via web-based updates), all subsequent versions of such programs, and all copies of such programs and files.

Software as described above does not include any Open Source Software that may have been used/implemented with our Product.

"You" or "End User"- By "you" or "End User" we mean the purchaser, recipient or other end user of the Product containing the Software or the purchaser, recipient or any other reasonably assumed end user.

1. TERM OF END USER AGREEMENT

This Agreement is effective when you use our Product and/or Software, which will constitute your acceptance of, and agreement to, this End User Agreement.

2. THE LICENSE GRANT

PWRON Pty Ltd hereby grants you the right to use one copy of the firmware in object code form solely on the smart device to use our product as described (power outage alert system).





You may not transfer this right, copy or use this firmware in any other manner (except any open source code that may have been used – which will have it's own user/license agreement)

You may use the user interface (and associated software) for the customization of your account, including but not limited to: access and changes to billing, access and changes to alert recipients, access to analytics and user dashboard.

Our firmware and user interface may be updated from time to time, when required, this Agreement will govern any upgrades or updates provided by PWRON Pty Ltd that replace and/or supplement the original firmware.

3. THE LICENSE RESTRICTIONS

The Software is licensed, not sold, to you. You own the smart device only.

You have the non-exclusive right to use the Software in accordance with this Agreement only.

You may not modify, adapt or otherwise create derivative works from the Software (including firmware) or the Product (smart device) containing the Software

You may not lease, sublicense, resell, rent, loan, redistribute, or otherwise transfer, whether for commercial purposes or otherwise, the Software. You may not reverse engineer, disassemble, decrypt or decompile the Product or the Software or otherwise try to reduce the Software to a human-readable form.

You may not remove or alter any copyright, trademark or other proprietary notices contained in the Software.

You may not use the Product or any part of the Software to develop a competing hardware and/or software product.

You may not copy the firmware or operate it separately from the Product onto which it is embedded

You may not use the Software to transmit software viruses or other harmful computer code, files or programs, or to circumvent, disable or otherwise interfere with security-related features of the Software or use the Software to collect or harvest any third party's personally identifiable information, to send unauthorized commercial communications or to invade the privacy rights of any third party.

You may not use the Software for any unlawful purpose, and/or in any manner that breaches this Agreement. All rights not expressly granted to you by PWRON Pty Ltd under this Agreement are hereby reserved by PWRON Pty Ltd.

This license does not apply to Open Source Software contained in the Software. Rather, the terms and conditions in the applicable Open Source Software license shall apply to the Open Source Software. Nothing in this Agreement limits your rights under, or grants you rights that supersede, any Open Source Software license.





4. OUR INTELLECTUAL PROPERTY

All title and intellectual property rights (including without limitation all copyrights, patents, trade secret rights and trademark rights) in and related to the Software and Product are owned by PWRON Pty Ltd and/or its affiliates and subsidiaries.

5. INDEMNITY

If PWRON Pty Ltd is the subject of a claim, becomes involved in a legal proceeding, or suffers any economic loss or damage as a result of your violation of this End User Agreement, to the extent permitted by law, you will be responsible for compensating PWRON Pty Ltd for the full amount of its loss, as well as any reasonable amounts PWRON Pty Ltd incurs in solicitors' fees, expenses and court costs, except to the extent that PWRON Pty Ltd contributed to the loss or damage.

6. SAFETY AND PRECAUTIONS

You understand that you use our Product and/or Software at your own risk.

You agree that you are solely responsible for any or all loss, liability or damages to your home, business, appliances or loss of stock as the end user. PWRON Pty Ltd accepts no responsibility for any loss of stock where power outage occurs, as we provide an alert service only.

It is the end users responsibility to ensure the user interface (including appropriate alert recipients details are correct), monitoring subscription and SMS credits are up to date and in working order to ensure an alert is received when power outage occurs.

The "alarm repeat" option shall be customized via the user interface by the end user (as default is set to "never"), the "alarm repeat" option will send out an outage alert (via SMS and/or email) at the desired set times to allow for "missed" alerts by the user.

End user understands that PWRON Pty Ltd uses a third-party to send SMS and email alerts – and therefore understands that these third-party providers may, from time to time, experience service disturbances and issues with providing their service.

You are responsible for complying to any safety precautions and using the Product as described only. We are not responsible for your intentional misuse of the Product or your negligence in use of the Product – please do not open or unscrew the Product, simply return to PWRON Pty Ltd under warranty conditions for any faults for a replacement smart device.

You acknowledge that our Product should not be used in conjunction with any life saving technologies, medical or emergency applications – the monitoring is not from a "person" that can initiate any emergency calls or responses. If you have purchased this Product for this reason, please send Product back for full refund to PWRON Pty Ltd.

When using our Product with a server or computer it is your responsibility to back up your system, including without limitation, any material, information or data that you store on these appliances. PWRON Pty Ltd shall have no liability for your failure to back up your system or any material, information or data.

If any portion of this Agreement or any of its terms is found to be void or unenforceable by law in a particular jurisdiction, such portion or terms shall be interpreted and enforced to the maximum extent allowed in such jurisdiction, and the remaining provisions or any part thereof will remain in full force and effect.





PWRON Pty Ltd offer a 12 month product replacement warranty period – from the time your user account is set up – if you have any concerns or questions, please seek advice from PWRON Pty Ltd infoline – we pride ourselves on customer service. All contact details can be found at www.pwron.com.au or at the bottom of the user interface screen.

PWRON Pty Ltd will always protect your personal data – for more information, please view our privacy policy, which can be found at www.pwron.com.au or at the bottom of your user interface screen. We may use your data internally (for example: address) to analyse power outage frequency and access your billing information where needed for account enquiries and troubleshooting.

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TERMS OF USE

PLEASE READ TERMS OF USE CAREFULLY BEFORE USING YOUR SMART DEVICE BY ENTERING YOUR PERSONAL WI-FI DETAILS, CONNECTING THE DEVICE TO THE INTERNET, CLICKING THE BUTTON TO CONFIRM YOUR ACCEPTANCE WHEN YOU FIRST SET UP YOUR PWRON DEVICE/SMART PLUG, YOU ARE AGREEING TO ALL THE TERMS OF USE AS OUTLINED BELOW. IF YOU DO NOT ACCEPT THE TERMS OF USE YOU MAY RETURN THE PRODUCT FOR A FULL REFUND.

1. **END USER AGREEMENT**

Our “end user agreement” can be found in printed form upon purchase of our product, at www.pwron.com.au or at the bottom of your user interface screen. It is advised to read this carefully prior to using our Product.

2. **PRIVACY POLICY**

Our “privacy policy” can be found in printed form upon purchase of our product, at www.pwron.com.au or at the bottom of your user interface screen. It is advised to read this carefully prior to using our Product.

3. **ENTERING WI-FI DETAILS**

Upon initial set up of your smart device, you will be required to enter your home or business wi-fi details – this is required for the use of this product (our device uses 2.4Ghz frequency only)

4. **ACCOUNT SET UP**

Once your smart device had been set up, you will be directed to app.pwron.com.au to create a unique user account – follow the on screen prompts, see our privacy policy for further information on what we do with your personal information.

5. **MONITORING SUBSCRIPTION**

After account set up, you will be prompted to enter your credit card details and select your desired monitoring subscription (monthly or annual available)

Note: your device will not send alerts without a valid subscription, although you may be able to access the user interface.

Note: you will need a valid subscription for every device you wish to add to your account

6. **SMS CREDITS**

You receive 25 free SMS credits upon valid subscription, any additional SMS credits will be charged at \$6.95 (to your credit card) – the automatic threshold is 10 SMS credits, for example, you will automatically purchase 25 SMS credits once your account shows 10 SMS credits available.





7. AUTOMATIC TRANSACTIONS

Your account will be billed automatically for ongoing subscriptions (either monthly or annual) and SMS credits. If you have any transaction enquiries, please get in contact with us at PWRON Pty Ltd.

8. ACCESSING USER INTERFACE

You can log in to your user interface from your phone, tablet, laptop or desktop computer by visiting app.pwron.com.au and entering your unique account details at any time.

9. THIRD PARTY SERVICE PROVIDERS

We use third party service providers for account billing (ongoing subscriptions), SMS alerts and email alerts – for further information about these third party providers, please contact PWRON Pty Ltd.

10. DEVICE RESET

Every time you hold the “reset” button for five seconds and plug into an “on” wall socket you reset the device – this means you will have to repeat all device set up tasks, except you will not have to repeat account set up, simply click on “already have an account”

If you experience a power outage – you DO NOT have to reset your device, it will automatically reset and send a reset alert.

11. WI-FI SENSITIVITY

If you are experiencing wi-fi dropouts and potentially receive “false outage alerts” – simply log in to your account and go to settings, press edit and select the wi-fi sensitivity level – change to desired wi-fi sensitivity

Note: Default is set to 1 minute, this is very sensitive – meaning if the power outage is longer than 1 minute, you will receive an alert. You can change to 3, 5 or 10 minutes.

12. ALERT REPEAT

The alert repeat setting is default to “never” – you may want to set an alarm repeat in case you miss the initial alert or have very sensitive needs and require constant alarm repeats due to importance of application.

13. DEFAULT SETTINGS

There are various default settings – please make yourself aware via the user interface and change as required (best suits your needs)

14. PRODUCT WARRANTY

We offer a 12 month product replacement warranty – refer to your warranty card or www.pwron.com.au for more details

15. SMS ALERTS (OUTAGES AND RESETS)

The user can set SMS alerts as required – the default setting will be the account holder, you can add as many recipients as you require

Note: You will receive one SMS on outage and one on reset plus any alarm repeats.

Note: SMS credits will be used quicker if you have more than one recipient (please be aware of SMS credit top ups)

16. EMAIL ALERTS (OUTAGES AND RESETS)

The user can use unlimited email alerts – these are complimentary with a valid subscription.

17. INDEMNITY

Please refer to end user agreement for indemnity.

18. SAFETY AND PRECAUTIONS

Please refer to end user agreement for safety and precautions.

19. LIMITATION OF LIABILITY

NEITHER PWRON PTY LTD, ITS SUPPLIERS, OR LICENSORS, NOR ANY OTHER PARTY INVOLVED IN CREATING, PRODUCING, OR DELIVERING THE PRODUCT OR SERVICE WILL BE LIABLE FOR ANY INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES





PRIVACY POLICY

This Privacy Policy covers all PWRON Pty Ltds Products and online assets. By using our Products and online assets (including but not limited to www.pwron.com.au and app. pwron.com.au) you are accepting and consenting to our practices as outlined in this Privacy Policy.

WHAT INFORMATION DO WE COLLECT?

PWRON Pty Ltd collects standard account information when you set up your smart device – this includes, but is not limited to: your full name, your address, your email address, your mobile phone number and related timezone – this information is required to provide the service level expected from our device (and its related alerts/monitoring features)

We use third-party service providers for account billing, subscription payments, product purchases, such as Stripe and Paypal –these third-party service providers may have their own privacy policies, which are separate to that of PWRON Pty Ltd.

These providers will collect important billing information, such as credit card and personal details. PWRON Pty Ltd has access to these details for account purposes, but does not store them on internal or external servers.

WHERE DO WE COLLECT YOUR INFORMATION?

We collect your information when you purchase PWRON products direct from us online, or a third party reseller (such as Amazon)

When you set up a smart device, you will be prompted to supply personal information for account set up purposes – we will use this information to set up your account (and your alert recipient details)

You may add “alert recipients” to your user interface – please ensure you have the consent of any other individuals prior to adding or providing their personal details.

The smart device requires your home or business wi-fi details (including password) in order to connect and continue using your wi-fi connection to provide the “power outage alert” service. This information is stored on the device itself.

HOW WE USE YOUR INFORMATION

We use your information to provide the appropriate level of customer service needed – this may include:

1. Account set up
2. Buying our products
3. Customer service and support
4. Notification of account status or billing issues
5. Where applicable, to offer new PWRON Pty Ltd products

PERSONAL INFORMATION SECURITY

We use industry standard security certificates for the protection of your personal information and do not share any information provided to us to any marketing services.

FURTHER PRIVACY QUESTIONS?

Please contact PWRON Pty Ltd if you require any further information



CONTACT DETAILS

ALSO AVAILABLE AT WWW.PWRON.COM.AU

Thank you for purchasing our product, we pride ourselves on providing excellent customer service and invite any feedback and customer service enquiries.

To speak directly with us, please use the following contact details:

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Townsville, Queensland 4814
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