

TERMS OF USE – PWRON PTY LTD

Firstly, thank you for purchasing our product and associated service/s.

PWRON Pty Ltd and its affiliates and subsidiaries including, but not limited to the following: “PWRON”, “PWRON Power Outage Alert Systems”, “PWRON Monitoring (AUS) Pty Ltd” and “Cre8 Innov8 Pty Ltd” wish to outline the following “terms of use” for our customers and clients.

We reserve the right to update our terms of use as required.

PLEASE READ TERMS OF USE CAREFULLY BEFORE USING YOUR SMART DEVICE

BY ENTERING YOUR PERSONAL WI-FI DETAILS, CONNECTING THE DEVICE TO THE INTERNET, CLICKING THE BUTTON TO CONFIRM YOUR ACCEPTANCE WHEN YOU FIRST SET UP YOUR PWRON DEVICE/SMART PLUG, YOU ARE AGREEING TO ALL THE TERMS OF USE AS OUTLINED BELOW.

IF YOU DO NOT ACCEPT THE TERMS OF USE YOU MAY RETURN THE PRODUCT FOR A FULL REFUND.

1. END USER AGREEMENT

Our “end user agreement” can be found in printed form upon purchase of our product, at www.pwron.com.au or at the bottom of your user interface screen. It is advised to read this carefully prior to using our Product.

2. PRIVACY POLICY

Our “privacy policy” can be found in printed form upon purchase of our product, at www.pwron.com.au or at the bottom of your user interface screen. It is advised to read this carefully prior to using our Product.

3. ENTERING WI-FI DETAILS

Upon initial set up of your smart device, you will be required to enter your home or business wi-fi details – this is required for the use of this product (our device uses 2.4Ghz frequency only)

4. ACCOUNT SET UP

Once your smart device had been set up, you will be directed to app.pwrom.com.au to create a unique user account – follow the on screen prompts, see our privacy policy for further information on what we do with your personal information.

5. MONITORING SUBSCRIPTION

After account set up, you will be prompted to enter your credit card details and select your desired monitoring subscription (monthly or annual available)

Note: your device will not send alerts without a valid subscription, although you may be able to access the user interface.

Note: you will need a valid subscription for every device you wish to add to your account

6. SMS CREDITS

You receive 25 free SMS credits upon valid subscription, any additional SMS credits will be charged at \$6.95 (to your credit card) – the automatic threshold is 10 SMS credits, for example, you will automatically purchase 25 SMS credits once your account shows 10 SMS credits available.

7. AUTOMATIC TRANSACTIONS

Your account will be billed automatically for ongoing subscriptions (either monthly or annual) and SMS credits. If you have any transaction enquiries, please get in contact with us at PWRON Pty Ltd.

8. ACCESSING USER INTERFACE

You can log in to your user interface from your phone, tablet, laptop or desktop computer by visiting app.pwron.com.au and entering your unique account details at any time.

9. THIRD PARTY SERVICE PROVIDERS

We use third party service providers for account billing (ongoing subscriptions), SMS alerts and email alerts – for further information about these third party providers, please contact PWRON Pty Ltd.

10. DEVICE RESET

Every time you hold the “reset” button for five seconds and plug into a “on” wall socket you reset the device – this means you will have to repeat all device set up tasks, expect you will not have to repeat account set up, simply click on “already have an account”

If you experience a power outage – you DO NOT have to reset your device, it will automatically reset and send a reset alert.

11. WI-FI SENSITIVITY

If you are experiencing wi-fi dropouts and potentially receive “false outage alerts” – simply log in to your account and go to settings, press edit and select the wifi sensitivity level – change to desired wi-fi sensitivity

Note: Default is set to 1 minute, this is very sensitive – meaning if the power outage is longer than 1 minute, you will receive an alert. You can change to 3, 5 or 10 minutes.

12. ALERT REPEAT

The alert repeat setting is default to “never” – you may want to set an alarm repeat in case you miss the initial alert. Or have very sensitive needs and require constant alarm repeats due to importance of application.

13. DEFAULT SETTINGS

There are various default settings – please make yourself aware via the user interface and change as required (best suits your needs)

14. PRODUCT WARRANTY

We offer a 12 month product replacement warranty – refer to your warranty card or www.pwron.com.au for more details

15. SMS ALERTS (OUTAGES AND RESETS)

The user can set SMS alerts as required – the default setting will be the account holder, you can add as many recipients as you require

Note: You will receive one SMS on outage and one on reset plus any alarm repeats.

Note: SMS credits will be used quicker if you have more than one recipient (please be aware of SMS credit top ups)

16. EMAIL ALERTS (OUTAGES AND RESETS)

The user can use unlimited email alerts – these are complimentary with a valid subscription.

17. INDEMNITY

Please refer to end user agreement for indemnity.

18. SAFETY AND PRECAUTIONS

Please refer to end user agreement for safety and precautions.

19. LIMITATION OF LIABILITY

NEITHER PWRON PTY LTD, ITS SUPPLIERS, OR LICENSORS, NOR ANY OTHER PARTY INVOLVED IN CREATING, PRODUCING, OR DELIVERING THE PRODUCT OR SERVICE WILL BE LIABLE FOR ANY INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES

20. PRODUCT SPECIFICATIONS

For indoor use only

Model No : Mark 1

Input : 240V~, 10A, 50Hz

Output : 240V~, 10A, 50Hz

Max load : 2400W

Wi-fi Frequency : 2.4Ghz

FURTHER INFORMATION NEEDED?

Please contact PWRON Pty Ltd if you require any further information – details can be found at www.pwron.com.au

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